

Patient Rights

As a patient you have the right, consistent with the law, to the following:

1. Understand and use the rights. If for any reason you do not understand or you need help, Gastroenterology Associates of Gainesville, P.C. must provide you with assistance, including an interpreter.
2. Receive treatment without discrimination as to race, color, religion, sex, national origin, disability, sexual orientation, or source of payment.
3. Receive considerate, respectful and dignified care including privacy in treatment.
4. Receive complete information about your diagnosis, treatment, and prognosis.
5. Be able to ask questions of your Gastroenterology Associates of Gainesville, P.C. physician to support your understanding of your medical condition and care. Be able to have any person of your choice participate in dialog with your Gastroenterology Associates of Gainesville, P.C. physician.
6. Receive all the information you need to give informed consent for any proposed procedure or treatment. This information shall include the possible risks and benefits of the procedure or treatment.
7. Refuse treatment and be told the effect this may have on your health.
8. Obtain information regarding the charges for services, eligibility for 3rd party reimbursement, and when applicable, the availability of free or reduced cost care.
9. Refuse to participate in experimental research.
10. To report (and in fact, we urge you to report) any problems, concerns, or comments about any aspect of our care, treatment, service, or patient safety issues directly to Gastroenterology Associates of Gainesville, P.C.'s staff, Administrator, or Physicians.
11. Voice grievances and recommend changes in policies and services to Gastroenterology Associates of Gainesville, P.C.'s staff, Administrator or Physicians without fear of reprisal.
12. Express complaints and have Gastroenterology Associates of Gainesville, P.C. investigate such complaints. Gastroenterology Associates of Gainesville, P.C. is responsible for providing patient or his/her designee with a written response within 30 days, indicating the findings of the investigation. If the patient is not satisfied with Gastroenterology Associates of Gainesville, P.C.'s response, the patient may complain to the Georgia Department of Health's Office.
13. Privacy and confidentiality of information and records pertaining to the patient's treatment.
14. Approve or refuse the release or disclosure of his/her medical record to a health practitioner and / or healthcare facility except as required by law or third party payment contract.
15. Access his/her medical record pursuant to the provisions of section 18 of the Public Health Law, and subpart 50-3 of this title.