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Dear Valued Patient,

We are excited to announce, effective as of October 1, 2020, Gastroenterology Associates of Gainesville, PC will formally align with Northeast Georgia Health System (NGHS) through Northeast Georgia Physician Group.

On the surface, not much will change. You'll receive the same great care, provided by the same physicians and staff, at the same locations. Behind the scenes, though, both groups will be clinically integrated to improve care coordination and collaborate on quality goals to take your care to the next level.

Please note that for most services provided by our practice on or after October 1, 2020 you will be billed by Northeast Georgia Health System. Included with this letter is a page that shows you what that bill will look like and how to read it.

We will continue to send our own bills for services not billed through Northeast Georgia Health System such as fibroscan, hemorrhoid banding, capsule endoscopy, infusion services, labs, and ambulatory surgical facility charges performed at Gainesville Endoscopy Center or Braselton Endoscopy Center.

Please know the practice will continue to accept most insurance plans.

We look forward to caring for you for years to come. If you have any questions, please call Gastroenterology Associates of Gainesville, PC at 770-536-8109.

Sincerely,

Tammy Berry, Practice Administrator

Gastroenterology Associates of Gainesville, PC



Northeast Georgia Health System

Introducing Your New NGHS Statement

If you visit us for care on or after October 1, you will receive a bill from NGHS for most of the services provided by our group. This shows what that bill will look like and how to read it.

- 1 Account Summary**
Whether you receive care in one of our hospitals or a provider's office, you will find all account information and charges in this summary each month.
- 2 Questions?**
How to reach our customer service representatives who can answer your billing and financial assistance questions or make changes to your insurance information
- 3 Pay Your Bill Online through MyChart**
Make payments, schedule appointments and manage your health through our online portal, MyChart
- 4 Total Amount Owed**
Your total amount due
- 5 Mail Correspondence**
Mailing address to send payment and any correspondence
- 6 Billing Details**
Information such as patient account number, dates of service, provider names and locations and payment information
- 7 Other Bills You May Receive**
Contact information for other doctors and providers who assisted in your care

Account Summary

Previous Balance	
New Charges	770.00
New Insurance Payments	4,047.00
New Patient Payments	0.00
New Adjustments	0.00
Your Current Balance	898.00
Balance on a Payment Plan	0.00
Payment Plan Amount Due	0.00
Non-Payment Plan Amount	898.00
Minimum Amount Due	898.00

Pay Your Bill Online
MyChart
The easiest way to view your statements, make payments, schedule appointments, and more!
mychart.nghs.com

Assistance
Questions about your bill? 770-219-8420
Pay by phone 24/7 770-219-8420
Need financial assistance? 770-219-1898
www.nghs.com/financial-assistance

Important Message
A friendly notice that your account is now past due.
If you have questions about your balance or would like to make payment arrangements, please call us at 770-219-8420.

You Owe \$898.00

Upon Receipt
Amount Enclosed \$
Card #, Sec Code
Signature
Exp Date

NGPG Network Practices

Date	Description	Charges	Pmts/Adjs	Insurance Balance	You Owe
Aug 11, 2020	Pulmonary and Sleep Specialists Dacula Visit #100000004411 with Rami B Arfoosh, MD Piedmont Walton Hospital Insurance Billed: Aetna Ppo	514.00			514.00
Aug 26, 2020	Gastroenterology Associates of Gainesville Office Visit #100000004491 with Scott A Clark, MD Insurance Billed: Aetna Ppo	128.00			128.00
Totals for NGPG Network Practices		642.00		0.00	642.00

IMPORTANT INFORMATION
OTHER BILLS YOU MAY RECEIVE
You may receive additional bills from other doctors or medical specialists who assisted in your care such as:

Type of Service	Provider	Location	Phone
Emergency	Gainesville Emergency Department Services	NGMC Gainesville NGMC Braselton NGMC Barrow	800-355-2470
Anesthesia	Anesthesia Associates of Gainesville Resource Anesthesia	NGMC Gainesville NGMC Barrow	770-532-7179 877-277-5030
Radiology	Gainesville Radiology	NGMC Gainesville NGMC Braselton NGMC Barrow	770-534-9729
Pathology	Gainesville Regional Pathology	NGMC Gainesville NGMC Braselton NGMC Barrow	800-346-1181

Northeast Georgia Health System is not a provider of patient care services; rather, it is a parent organization of a family of affiliate care providers providing billing services through Northeast Georgia Payment Center.
Please pay online or by phone if you would like your payment applied to specific visits.